

Rocky Top Hedgehogs

Purchasing Contract

Wobbly Hedgehog Syndrome (WHS) Lifetime Warranty

This hedgehog is guaranteed to never develop WHS while alive. WHS can only be diagnosed through a necropsy conducted by an exotic veterinarian who is knowledgeable of hedgehogs. This warranty covers Rocky Top offspring only. Retirees and Rescues are not covered under this warranty.

For the warranty to be valid:

- The necropsy report must clearly diagnose cause of death as WHS.
- A copy of the report and other related paperwork must be provided to the Breeder for record keeping.
- If the report is consistent with WHS, the Breeder will provide a replacement hedgehog at no cost.

Congenital Health 1 year Warranty

This hedgehog is guaranteed to be free of congenital illnesses or defects for up to 1 year. If congenital issues arise, an exotic veterinarian who is knowledgeable of hedgehogs must confirm it. This warranty covers Rocky Top offspring only. Adults, Retirees or Rescues are not covered under this warranty.

The cause of the illness, defect or death must not be related to:

- Neglect, accidents, malnutrition (improper diet such as food selections outside the Breeder's instructions), poor environment (such as inadequate housing, lack of consistent heating, small or wire wheel) or abuse.

For the warranty to be valid:

- A copy of the report and other paperwork must be provided to the Breeder for record keeping.
- If the report clearly defines cause of death as related to a congenital health illness or defect, the Breeder will provide a replacement hedgehog at no cost.
- If the hedgehog is alive, but has developed a congenital health illness or defect confirmed by a veterinarian, the Breeder will provide a replace hedgehog at no cost.

Death

The Buyer understands that a necropsy report is highly important for warranty coverage of the Buyer. If a Rocky Top hedgehog is found deceased, the body must be immediately transferred to a refrigerator or freezer. Place the body in a sealed plastic bag first. Make a note of when the hedgehog was estimated to have passed. Contact the Breeder immediately for further instructions.

Medical Costs

- The Breeder is not responsible for any veterinarian costs of the hedgehog.
- The Breeder will pay 25% of the necropsy report.

Other

- Tumors/Cancer are not covered under any warranty.
- Lifetime Rocky Top Hedgehogs Support
 - The Buyer understands that the Breeder is available for advice. Contact by e-mail or by phone at any time.

- Hedgehogs are sold as pet only. The Buyer confirms breeding is prohibited. If purposeful breeding occurs, this contract will be voided.

Returns / Refunding

We accept returns if within the below guidelines. Any hedgehog returned must be confirmed in good health.

If the hedgehog is 6 - 9 weeks of age at the time of returning, a 75% refund will be given minus the nonrefundable deposit.

If the hedgehog is 10 - 12 weeks of age at the time of returning, a 50% refund will be given minus the nonrefundable deposit.

If the hedgehog is older than 12 weeks of age, no refund will be given minus the nonrefundable deposit.

Visitation of the Breeder's Home

- The Buyer confirms to maintain confidentiality of the Breeder's house address. If the Buyer communicates the address to another person, legal measures will be taken against the Buyer by the Breeder.
- The Buyer respects the Breeder's right to privacy. Under no circumstances will the Buyer arrive to the Breeder's house unannounced without an appointment.
- The Buyer respects the Breeder's right to protection. The house is under surveillance for the safety of the Breeder & family.

At purchase, all Buyers agree to the above policies.

Date:

Breeder Name

Printed _____

Signed _____

Date:

Buyer Name

Printed _____

Signed _____